Browser Interaction Rules:

Signon page

Refresh– The field entry won't be saved once the page is refreshed
Forward– Disabled
Back– To the previous page that was initiating the V.Me flow

OTVC dialog

Refresh– Will display signon page, and the field entry will not be saved
Forward– Disabled
Back– Same behaviour as Signon page

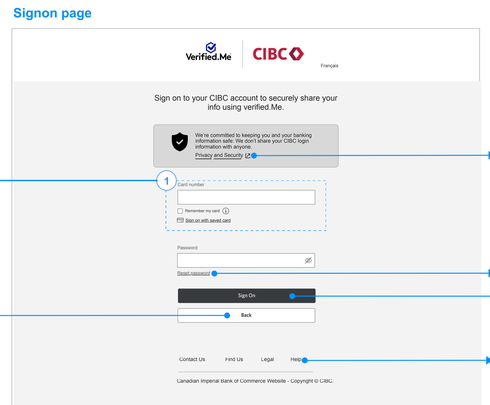
Verify Info page

Refresh– Will refresh to display the same content as on file
Forward– Disabled
Back– Disabled

Error page

Refresh– Will redirect to signon page
Forward– Disabled
Back– Disabled

Signon page



Will trigger a new window containing the web page of CIBC Privacy & Security information.

Will Bring user to Mobile banking password reset flow - Mobile Web - Refer to current production

Static Content + link - Specific to V.me Clicking on link will open related page in new window

Back to the previous page

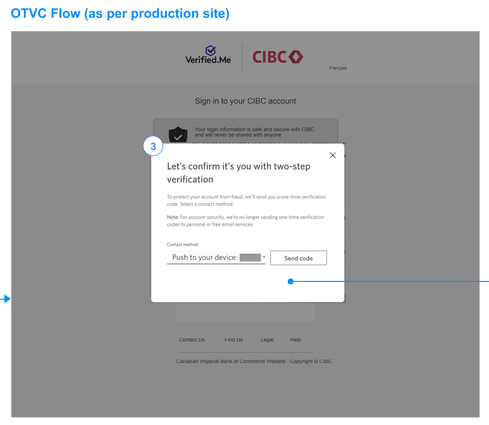
• **Browser Back button** should go to the initiating browser page

1. Card Number Component - Empty State

Card number input field will be shown empty.

- User can check the "Save card number checkbox. Saving card number in this flow, will prepopulate the card number next time he is trying to login to this flow as well as signing in to online and mobile banking.
- User can also add nickname to their account.

OTVC Flow (as per production site)



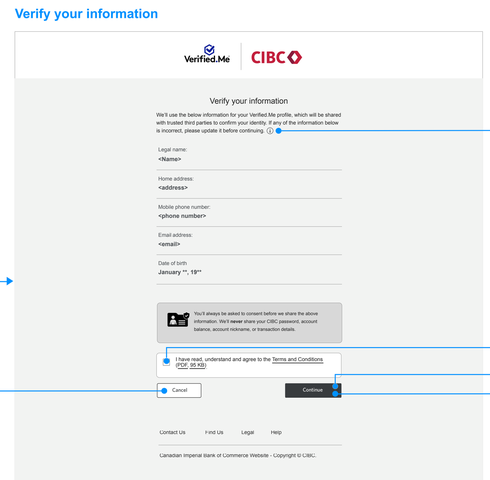
On successful OTVC

Will cancelling the CIBC V.Me authetication flow and go back to the originating FI (Financial Institution) page.

3. OTVC Responsive Version

On successfull submission will bring user to the next step which will be personal information page

Verify your information



Tooltip

I have read, understand and agree to the Terms and Conditions (PDF, 95 KB)
You must agree to the Terms and Conditions to proceed.
(Result #xxxx)

If the user didn't check on the checkbox of T&C and trying to click on the "Continue" button will trigger an inline error message.

The user will be will be re-directed to the SecureKey Congratulation page.

1.a Card Number Component - User has Saved his card before in this flow or through online/mobile banking

Card number input field will be Prepopulated

- User can sign in with the saved card or click on sign in with different card number
- If user clicks on sign in with different card number the input field will be converted to empty input field. (1.b)
- User can also choose to delete the saved card number

Clicking on "Delete this card" will open confirmation pop up on top of this page (2)

1.b Card Number Component - User has the saved card but wants to login with new card number

Card number input field will be Prepopulated

- User can enter numerical characters in this input field. if they check the checkbox, after successfull login card number will be saved in the system.
- User can check the "Save card number checkbox. Saving card number in this flow, will prepopulate the card number next time he is trying to login to this flow as well as signing in to online and mobile banking.
- User can click on "Sign in with saved card". clicking on that will switch the input field to prepopulated version. Switch to (1.a)

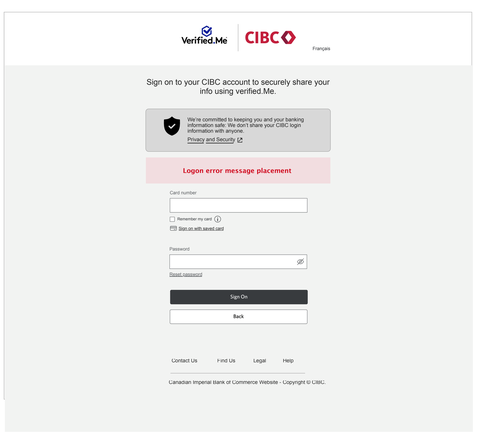
2. Delete This card pop up - User has clicked on "Delete this card" link in prepopulated version of this component

Pop up will be opened on top of the page

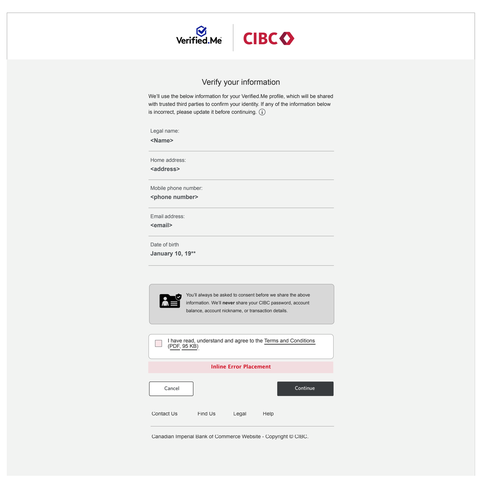
- This pop up will include static content + Dynamic Content / Card number
- Clicking on "Delete" will confirm deleting that card number. in this case if user had more than one card number saved, he will still see prepopulated version with other card number shown prepopulated in this field.
- If user doesn't have any other saved card, he will be landed on the page with card number field switched to empty state.
- Clicking on "Cancel" will dismiss the pop up and user will be landed on the page with the state before.

Error Scenarios

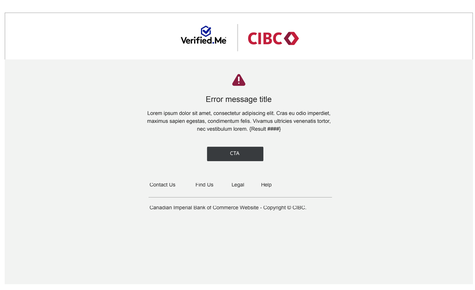
Error on Sign on page



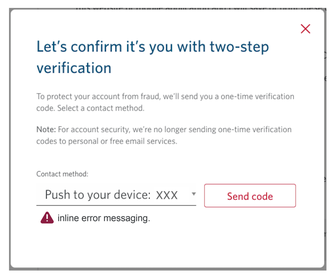
Inline error on Verify your information page

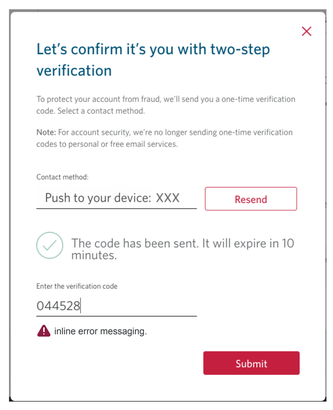


Full-page error



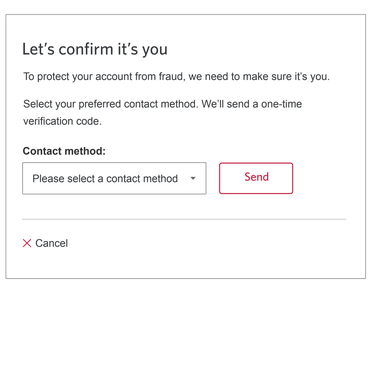
OTVC Errors (as per production site)

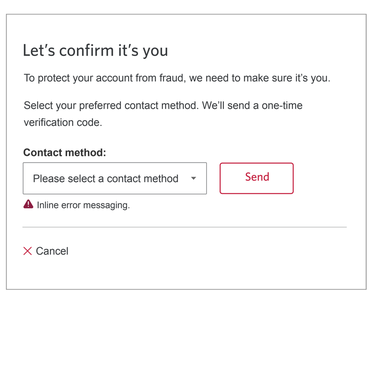


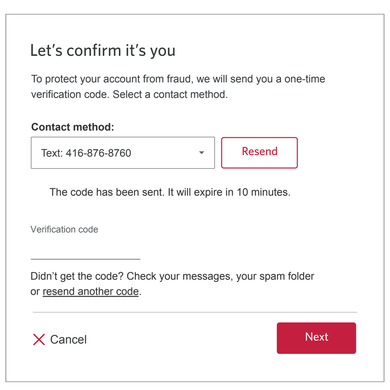


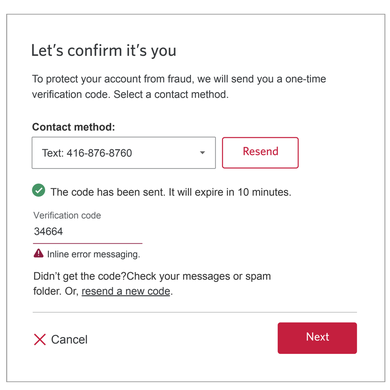
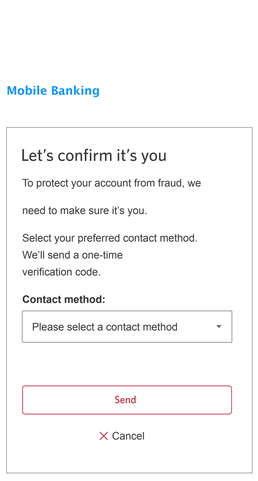
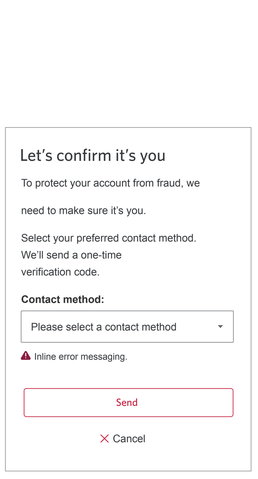
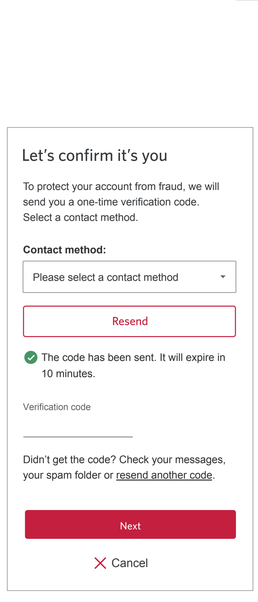
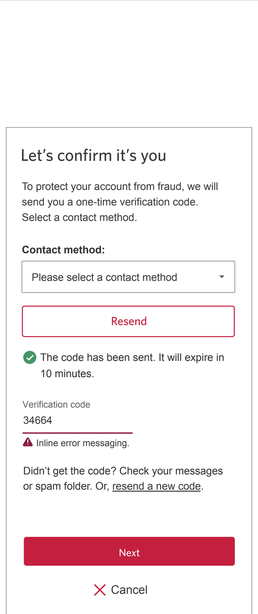
OTVC Screens for Reference

Online Banking









Mobile Banking